## Federal Parent Locator Service

## **OCSE Software Change**

Release 05-02 - Minor

September 23, 2005

## **Release Schedule and Manifest**

May 23, 2005

Administration for Children and Families Office of Child Support Enforcement 370 L'Enfant Promenade S.W. Washington, DC 20447

DCN: CI-01.02.03.10

This document was prepared for the United States Department of Health and Human Services, Office of Child Support Enforcement under Contract Number NIH CIOSP 263-96-D-0054 by Lockheed Martin, Information Technology, Incorporated. The work was authorized in compliance with the following specific prime task order: Delivery Order Number: HHS-ACF-2003-C-2218M Delivery Order Title: Federal Parent Locator Service Document Date: May 2005

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| RELEASE SCHEDULE  |  |  |
|---|--|--|
| Dates   | Activities   |  |
| May 23, 2005 (Monday)   | Post the Manifest to the OCSE Website.   |  |
| CSENet and Federal Case Registry Release<br>Manifest Teleconferences:<br>June 7, 2005 3:00 PM (Tuesday) | Multistate conference call with state technical support regarding the Release Manifest. Please plan to attend one of the sessions. |  |
| June 16, 2005 10:00 AM (Thursday) Federal Offset Release Manifest Teleconferences:                      | The objective of the call is to address the following:   |  |
| June 21, 2005 2:00 PM (Tuesday)   | 1. What are your questions, comments and/or concerns?  |  |
| June 22, 2005 10:00 AM (Wednesday) June 23, 2005 10:00 AM (Thursday)                                    | 2. Will you need to make changes to your system?   |  |
| Julie 23, 2003 10.00 AM (Thursday)  | 3. Do you have any issues concerning the Release implementation date?  |  |
| June 23, 2005 (Thursday)  | Post the Release Specifications to the OCSE Website.   |  |
| CSENet and Federal Case Registry State Specifications Teleconferences:                                  | Multistate conference call with state technical support regarding the Release  |  |
| July 12, 2005 10:00 AM (Tuesday)  | Specifications. Please plan to attend one of the sessions.   |  |
| July 21, 2005 3:00 PM (Thursday)  | The objective of the call is to review the specifications and Q&A.   |  |
| Federal Offset State Specifications Teleconferences:  |  |  |
| July 26, 2005 2:00 PM (Tuesday)   |  |  |
| July 27, 2005 10:00 AM (Wednesday)  |  |  |
| July 28, 2005 10:00 AM (Thursday)   |  |  |
| TBD (to be established during conference calls)   | Test with states.  |  |
| September 23, 2005 (Friday)   | OCSE implementation of FPLS Release 05-02.   |  |

Release Schedule 1 May 23, 2005

| System                                 | CHILD SUPPORT ENFORCEMENT NETWORK  |  |
|--|--|--|
| Title                                  | Validate New-Case-ID Field Format and Require the New-Case-ID Field for the Managing State Cases – Provision/Response, Change Local Case ID Transaction (OCSE Ref #226)  |  |
| Proposed<br>Changes                    | 1. Apply the same validation criteria for the New-Case-ID field as those applied to the Case-ID and Other-Case-ID fields in the Managing State Cases – Provision/Response, Change Local Case ID Transaction (MSC P GSCAS).   |  |
|  | 2. Require that the Information data block and the New-Case-ID field be present in the MSC P GSCAS transaction.  |  |
|  | This change is to be implemented as part of a 2006 release.  |  |
| Impact                                 | States will receive a new error code and message related to the absence of data in the New-Case-ID field. If the Information data block is not included, states will receive the existing error code and message: E939, Mandatory Information Data Block is missing. |  |
| Business<br>Requirements<br>or Benefit | <ul> <li>Support ongoing case ID synchronization and standardization.</li> <li>Streamline electronic interstate communications.</li> </ul>   |  |
| Reason                                 | Support states' agreement to expand the business usage of the MSC P GSCAS transaction to use this transaction to inform another state of any change in a case ID.  |  |
| Point of                               | Kathy Miller 703.367.3076 <u>kathy.miller@lmco.com</u>   |  |
| Contact                                | CSENet 2000 Service Desk 800.258.2736  |  |

| System                                 | CHILD SUPPORT ENFORCEMENT NETWORK  |  |
|--|--|--|
| Title                                  | Delete Obsolete Case-Closure Transactions (OCSE Ref #230)  |  |
| Proposed<br>Changes                    | Delete the following obsolete case closure transactions: Managing State Cases – Provision/Response, Case Closure Reason Code of Federal Regulations (CFR) 303.11(b)(1) (MSC P GSC01) and Managing State Cases – Provision/Response, Case Closure Reason CFR 303.11(b)(4) (MSC P GSC04). These transactions no longer match the criteria outlined in 45 CFR 303.11 (b). |  |
|  | This change is to be implemented as part of a 2006 release.  |  |
| Impact                                 | If these transactions are used, originating states will receive the existing error code and message: E831, Invalid Combination of FunctType Code, Act Code, and Act Reason.  |  |
| Business<br>Requirements<br>or Benefit | Support the current reasons for case closure that are outlined by the CFR.   |  |
| Reason                                 | Improve the quality of data being shared between states by conveying the correct reason for closure.   |  |
| Point of<br>Contact                    | Kathy Miller 703.367.3076 <u>kathy.miller@lmco.com</u> CSENet 2000 Service Desk 800.258.2736 <u>CSENet.2000@lmco.com</u>   |  |

| System                                 | FEDERAL CASE REGISTRY  |  |
|--|--|--|
| Title                                  | Establish Interface with National Security Agency (OCSE Ref #219)  |  |
| Proposed<br>Changes                    | The Federal Case Registry (FCR) is being enhanced to include the National Security Agency (NSA) as an additional Locate source. This source will provide states with employment data for those NSA employees for whom information release is authorized.   |  |
| Impact                                 | Implementation of the FCR changes will be delayed until the interface between OCSE and NSA is finalized. NSA has indicated that the data exchange could be implemented late this year or early in 2006. States interested in receiving Locate information from NSA are encouraged to begin programming to request and receive data. Data submissions from NSA will be returned to states in the same format used to return Locate information from the Federal Bureau of Investigation (FBI).  Provide employment information via FCR individual Locate Requests for NSA employees. The NSA is not required to report to the NDNH. However, it has agreed to accept Locate Requests and to match employees for whom information release is authorized. |  |
| Business<br>Requirements<br>or Benefit |  |  |
| Reason                                 | States have expressed an interest in receiving employment data for employees of NSA.   |  |
| Point of Contact                       | Ken Nesbit 703.345.8102 <u>kenny.nesbit@ngc.com</u>  |  |

| System   | FEDERAL CASE REGISTRY  |  |
|--|--|--|
| Title  | Provide Consistency in Locate Response Codes (OCSE Ref #1684)  |  |
| In an effort to provide consistency in Locate Response Records a Locate sources, the FCR is being modified to return an additional in the Department of Veterans Affairs (DVA) Locate Response In the FCR Locate Response Record from the DVA, the Locate Response Code field (positions 375-376) may contain new codes '30' for unavailable addresses. Records in which the DVA Locate Response code contains the value '12' will contain address inform in the Returned Address field (positions 433-666). |  |  |
|  | States would have to process additional DVA Locate Response codes.   |  |
| Impact   | States that edit the Locate Response code by Federal agency may be required to change edits to accept the new values for DVA. This enhancement will reduce duplication of external agencies' Locate Responses with the same returned addresses.  |  |
| Business<br>Requirements<br>or Benefit   | This integration will eliminate the constraint in the legacy FPLS that does not allow Locate Requests to be sent to external agencies for a Social Security Number (SSN) until all responses have been received for a previous request for that SSN. The elimination of this delay in sending requests to the external agencies will result in receipt of more timely responses. |  |
| Reason   | This modification will provide a consistent use of Locate Response codes. It is part of a larger effort to integrate the legacy FPLS into the FCR.   |  |
| Point of Contact   | Ken Nesbit 703.345.8102 <u>kenny.nesbit@ngc.com</u>  |  |

| System                                 | FEDERAL CASE REGISTRY  |  |
|--|--|--|
| Title                                  | Obtain and Return State Verification and Exchange System Benefit<br>Information for Children (OCSE Ref #1812)  |  |
| Proposed<br>Changes                    | The FCR is being modified to allow states that are receiving State Verification and Exchange System (SVES) data to send a Locate Request for a child and to receive SVES data in response.   |  |
| Impact                                 | If a state wishes to receive SVES data for a child, the state must submit the SVES Data Election Form, and then submit a Locate Request using the child's SSN and name information indicating Social Security Administration (SSA) as the Locate source.   |  |
| Business<br>Requirements<br>or Benefit | Many states have indicated that the SSA Title II benefits received by children may be used in the guideline computation to calculate the noncustodial parent's (NCP) obligation. States can also use this information to ensure that families receive all of the SSA benefits to which they and related children may be entitled. States can use the information to direct custodial parties (CPs) to apply for benefits for related children or to contact NCPs to encourage that children be added as beneficiaries. |  |
| Reason                                 | This modification will allow states receiving SVES data to issue a Locate Request for a child and to receive SVES data directly through automated sources, rather than making requests directly to SSA.  |  |
| Point of Contact                       | Ken Nesbit 703.345.8102 <u>kenny.nesbit@ngc.com</u>  |  |

| System                                 | FEDERAL CASE REGISTRY   |
|--|---|
| Title                                  | Revise the Multistate Financial Institution Data Match Response Record to States for Consistency with the Multistate Financial Institution Response File (OCSE Ref #1916)   |
| Proposed<br>Changes                    | <ul> <li>This change includes three modifications to the information that is sent to the states on the Multistate Financial Institution Data Match (MSFIDM) Response Record (FCR Record Type 'MC').</li> <li>1. Modify the Multistate Financial Institution (MSFI) Response File edit process to accept a new value for inactive accounts in the account status indicator and pass that value to the states in position 446 of the MSFIDM Response Record. The value of '2' provided by MSFIs will now identify inactive accounts; if the MSFI fails to provide an account status, states will receive a value of '9' in position 446.</li> </ul> |
|  | 2. Modify the MSFI Response File edit process to accept a new account type value of '06' to identify collateral accounts. The account type is sent to the states in positions 467-468 of the MSFIDM Response Record.  |
|  | 3. Forty positions of Filler will be redefined to correspond to positions 090-129 of the 'A' Record on the MSFI Response File. This is an optional field that MSFIs may use to provide additional information to the states for levy processing.  |
| Impact                                 | States may need to modify code to accept the new pass-back field or new values for existing fields.   |
| Business<br>Requirements<br>or Benefit | <ul> <li>Improve quality of levies.</li> <li>Ensure the MSFIDM application is consistent with MSFIDM Handbook.</li> <li>Help ensure that levies are routed to the appropriate person.</li> </ul>  |
| Reason                                 | These values were added to the MSFIDM Response Record at the request of states to allow them to filter levy requests.   |
| Point of Contact                       | Ken Nesbit 703.345.8102 <u>kenny.nesbit@ngc.com</u>   |

| System                                 | FEDERAL CASE REGISTRY   |
|--|---|
| Title                                  | Conduct an Electronic Match for Medical Support Information Between<br>the Federal Case Registry and the Defense Manpower Data Center<br>(OCSE Ref #1965)   |
| Proposed<br>Changes                    | Conducting an electronic match between the FCR and the DoD Defense Manpower Data Center (DMDC) for medical support information on the Defense Enrollment Eligibility Reporting System (DEERS) will provide routine matching between the FCR and DMDC with electronic distribution of the match data to all states. The FCR will select open IV-D cases and send the DMDC a record consisting of an NCP and/or a CP and one child. At least one child must be present in the case for a match to occur. DMDC then will match the FCR participants against its records to determine whether the child is covered by military health insurance, as recorded in the DEERS. DMDC will report the results, i.e., the child is or is not covered, to the FCR. The FCR will then transmit this information to the states. The FCR will send a separate record for each child in the case. |
| Impact                                 | States must be able to accept a new record format for the DMDC match data. The record will be sent proactively to the state based on a periodic match with DoD, no more frequently than quarterly. The match data will be included in a FCR Locate Response batch.  |
| Business<br>Requirements<br>or Benefit | <ul> <li>This initiative expedites the exchange of information for enrollment of children of military NCPs in DMDC benefits and may increase the number of children who have medical coverage.</li> <li>More specifically it: <ul> <li>Increases the use of automation to conduct child support business.</li> <li>Reduces states' burden to generate and mail paper National Medical Support Notices (NMSNs).</li> <li>Increases the level of cooperation between HHS and DoD to support children.</li> </ul> </li> <li>This change supports the intent of the Paperwork Reduction Act by eliminating the need for hard-copy documents.</li> </ul>   |
| Reason                                 | The National Child Support Enforcement Strategic Plan has established a strategic goal to strive for medical coverage for all children in IV-D cases. The DoD military branch is the largest single employer handling child support cases. A national match with DoD, a self- insured employer, offers the IV-D community a great opportunity to support this goal. The development and implementation of a Federal electronic match to obtain the insurance information reduces the burden of manual processing on DoD and states.   |
| Point of<br>Contact                    | Ken Nesbit 703.345.8102 <u>kenny.nesbit@ngc.com</u>   |

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| System                                 | FEDERAL CASE REGISTRY   |  |
|--|---|--|
| Title                                  | Return Verification Codes on Additional Social Security Numbers (OCSE Ref #1987)  |  |
| Proposed<br>Changes                    | The FCR will be modified to store and return the verification status of additional Social Security Numbers (SSNs) in the FCR Person/Locate Request Acknowledgement Record.  |  |
|  | The state-submitted additional SSN is processed through the SSN/Name verification routines. The submitter is notified in the FCR Person/Locate Request Acknowledgement Record of the primary SSN verification status and the SSN stored as the FCR primary SSN. This change will implement notification to the submitter of the SSN verification status of additional SSNs.   |  |
| Impact                                 | States must be able to accept the additional codes.   |  |
| Business<br>Requirements<br>or Benefit | The 'FS' Record does not return a verification code when a participant's additional SSNs are verified and added to the FCR. States do not become aware that an SSN was added to the FCR until they receive a Proactive Match for that validated additional SSN. Without the SSN verification code, it is difficult for states to effectively manage the Additional SSN field. |  |
| Reason                                 | States have requested that the FCR return a verification code for any additional SSN that is added to the FCR.  |  |
| Point of Contact                       | Ken Nesbit 703.345.8102 <u>kenny.nesbit@ngc.com</u>   |  |

| System                                 | FEDERAL OFFSET   |  |
|--|--|--|
| Title                                  | Provide State Users with the Ability to Query the Obligor Address File (OCSE Ref #1889)  |  |
| Proposed<br>Changes                    | A new screen will provide states the ability to view all addresses for an obligor that are stored for that state.  |  |
|  | The screen will display the following:   |  |
|  | Obligor's address(es)  |  |
|  | Source of the obligor's address  |  |
|  | Date the obligor's address was created at OCSE   |  |
|  | • Date the obligor's address was sent to the Financial Management Service (FMS)  |  |
|  | • Local code information associated with the obligor.  |  |
| Impact                                 | No state impact.   |  |
| Business<br>Requirements<br>or Benefit | <ul> <li>Improve access to case information held at the Federal level.</li> <li>Improve customer service for state online users.</li> </ul>  |  |
| Reason                                 | States currently have the ability to submit addresses on new cases and change addresses on existing cases. However, they cannot view the information OCSE is storing on their behalf. Access to this screen will allow states to determine when an address change is required. |  |
| Point of                               | Scott Hale 202.401.5745 <u>shale@acf.hhs.gov</u>   |  |
| Contact                                | Brian Peeler 202.690.5377 <u>bpeeler@acf.hhs.gov</u>   |  |

| System                                 | FEDERAL OFFSET  |  |
|--|---|--|
| Title                                  | Provide State Users with the Ability to Query the Pre-Offset Notice File (OCSE Ref #1894)   |  |
| Proposed<br>Changes                    | A new screen option will enable states whose Pre-Offset Notices (PONs) are printed by OCSE to view the information provided in the PON.                                   |  |
|  | The screen will display the following information:  |  |
|  | <ul> <li>Obligor's name</li> <li>Obligor's address</li> <li>PON date</li> <li>Arrears owed</li> <li>Local contact information</li> <li>Certified case type.</li> </ul>    |  |
| Impact                                 | No state impact.  |  |
| Business<br>Requirements<br>or Benefit | <ul> <li>Improve access to case information maintained at the Federal level.</li> <li>Improve customer service for state online users.</li> </ul>                         |  |
| Reason                                 | States can choose to have OCSE issue PONs. Providing states the ability to query PON information results in a higher return on investment and customer satisfaction rate. |  |
| Point of Contact                       | Scott Hale 202.401.5745 <u>shale@acf.hhs.gov</u>  |  |
| Contact                                | Brian Peeler 202.690.5377 <u>bpeeler@acf.hhs.gov</u>  |  |

| System                                 | FEDERAL OFFSET  |
|--|---|
| Title                                  | Enable States to Change the Status of a Multistate Financial Institution Data Match-Only Case in a Single Submission Cycle (OCSE Ref #1984)   |
| Proposed<br>Changes                    | This change will enable a state to use the Replace Exclusion (R) transaction to change the status of a case to Multistate Financial Institution Data Match (FIDM)-Only or back to a standard case from a FIDM-Only status. This enhancement will replace the current process, which requires a state to execute a two-step action (Delete followed by an Add transaction in a subsequent update cycle) in order to change a standard case to a FIDM-Only or vice versa. |
|  | With this change, a state will be allowed to submit an 'R' transaction to change a standard case to a FIDM-Only case by setting the appropriate exclusion indicators. Additionally, an Add transaction that is used to reopen or recertify a case without a preceding Delete transaction can change a case from FIDM-Only to a standard case.   |
| Impact                                 | No state impact.  |
| Business<br>Requirements<br>or Benefit | <ul> <li>Provide improved customer service.</li> <li>Improve caseload synchronization between OCSE and states.</li> </ul>   |
| Reason                                 | <ul> <li>Simplify and accelerate the process of changing a standard case to a FIDM-Only and vice versa.</li> <li>Enable cases to be certified to FMS more quickly.</li> <li>Reduce the number of rejects returned to states.</li> <li>Reduce costs on issuance of Pre-Offset Notices.</li> </ul>  |
| Point of Contact                       | Scott Hale 202.401.5745 <u>shale@acf.hhs.gov</u>  |
|  | Brian Peeler 202.690.5377 <u>bpeeler@acf.hhs.gov</u>  |

| System                                 | FEDERAL OFFSET  |
|--|---|
| Title                                  | Combine Current Year Case Query and Prior Year Case Query into a Single Case Query Screen (OCSE Ref #1989)  |
| Proposed<br>Changes                    | The Prior Year Query Screen Option and the Current Year Query Screen Option on the Federal Offset Processing Menu will be merged into a single Case Master Query Screen Option. This will provide a single presentation of current and historical data. The implementation of a single presentation will simplify the process of retrieving query information for a case. |
| Impact                                 | No state impact.  |
| Business<br>Requirements<br>or Benefit | <ul> <li>Improve access to case information housed at the Federal level.</li> <li>Improve customer service for state online users.</li> </ul>   |
| Reason                                 | Support changes made to the structure of the data files.  |
| Point of<br>Contact                    | Scott Hale 202.401.5745 <u>shale@acf.hhs.gov</u>  |
|  | Brian Peeler 202.690.5377 <u>bpeeler@acf.hhs.gov</u>  |

| System                                 | FEDERAL OFFSET   |
|--|--|
| Title                                  | Add Treasury Offset Program Trace Number to Collection Adjustment Record (OCSE Ref #1996)  |
| Proposed<br>Changes                    | The Treasury Offset Program (TOP) Trace Number will be added to records returned to states in the Collection and Adjustment Files. This field will be placed in positions that are currently identified as filler.   |
|  | The TOP Trace Number is included on the FMS Offset Notice that is sent to an obligor when a tax or administrative offset has occurred.   |
|  | Currently, the Federal Offset displays the TOP Trace Number on the Case Master Query Screen under the transaction detail listing of the collection/adjustment.   |
| Impact                                 | If a state wishes to use this additional data, the state must program to accept the new field.   |
| Business<br>Requirements<br>or Benefit | <ul> <li>Provide improved customer service.</li> <li>Improve caseload synchronization between OCSE, FMS, and states.</li> <li>Enable states that do not have online access to identify the TOP Trace Number associated with an individual offset.</li> </ul>   |
| Reason                                 | <ul> <li>The TOP Trace Number links offsets with any associated adjustments that may occur later. The field will allow a state's automated system to link distributed monies that either span multiple cases for a single obligor or that originate from multiple offsets for a single obligor within the same processing year.</li> <li>Assist states in associating state payments to individual offsets.</li> </ul> |
| Point of<br>Contact                    | Scott Hale 202.401.5745 <u>shale@acf.hhs.gov</u>   |
|  | Brian Peeler 202.690.5377 <u>bpeeler@acf.hhs.gov</u>   |